Volunteer Role Profile



Volunteer Role Volunteer Retail Assistant

Volunteer Manager Shop Manager

Where you will be based Shop

Why we want you

Our Volunteer Retail Assistants play an essential role in the smooth running of our shops while raising vital funds for Yorkshire Cancer Research

What you will be doing

- Providing a warm and friendly welcome to customers and donors
- Sorting and categorising donated items
- Assisting customers with purchases and enquiries
- Pricing stock and processing Gift Aid donations
- Organising and re-stocking displays
- Creating eye-catching and stylish window displays
- Keeping the shop tidy, clean and well organised

The skills you need

- Strong communication and teamwork
- Strong customer service
- A friendly and approachable manner
- The ability to show initiative
- An enthusiastic and helpful attitude

What's in it for you

- It is a great way to support a worthwhile cause. You will be playing a key role in raising funds which will help more people across Yorkshire avoid and survive cancer
- You will gain experience in the retail sector
- You will develop skills such as teamwork, communication, and problem solving
- You will receive full training and gain valuable experience which can boost your CV
- It's an opportunity to play an active role in your local community and to be part of a supportive and friendly team
- It's fun! We're confident you'll gain real satisfaction from doing something valuable with your free time



Disclaimer

We need one reference and proof of ID and home address for all volunteers Certain roles will be subject to additional checks